



HUNTER VALLEY

escapes

unique country getaways

CHECK IN AND CHECK OUT:

We aim to give our guests check in and check out at your leisure. If we have back to back bookings we have to give a specific time to our guests.

TERMS AND CONDITIONS

No Smoking inside the house.

A valid credit card number, expiry date and CCV number must be supplied prior to arrival for security purposes.

All breakages and damage must be paid for by the guest. The guest will be charged additional costs for cleaning if the property is left in an unsatisfactory condition.

Full payment must be paid before arrival and the collection of keys.

If the property is pet friendly the guest must advise of the details of the pets when making the booking.

An agreed deposit amount of the total booking must be paid to secure the booking.

Dates are transferable.

Hunter Valley Escapes reserves the right to decline a booking without giving a reason.

Details of the property will not be given until bookings are paid in full.

Our community relies on tank water (rain) we request that you are mindful of your water usage.

Our properties have septic tanks or compost toilets therefore do not flush sanitary or other unsuitable items.

Our properties contain many of the owners personal effects and furnishings which are sentimental ... the properties have been furnished in their own unique way to add character and comfort for our guests ... we request that our properties are treated with care and respect.

COVID19 : The guest must re-schedule their booking if they have cold or flu like symptoms before arrival ... the guest must inform Hunter Valley Escapes if they get cold or flu like symptoms during their stay.

CANCELLATION POLICY

THERE IS A STANDARD CANCELLATION FEE OF \$50 CHARGED If you need to cancel your booking, your deposit is refundable, provided we are advised in writing of the cancellation no less than a months notice to your arrival. If cancelled less than a months notice prior to arrival, the deposit is only refundable if we are able to re-book the property.