



HUNTER VALLEY

escapes

unique country getaways

CHECK IN AND CHECK OUT:

The standard Check in is 3.00pm

The standard Check out is 10.00am

Any special requests for Check ins and Check outs can be organised when making your booking.

TERMS AND CONDITIONS

No Smoking inside the house.

A valid credit card number and expiry date must be supplied prior to arrival for security purposes.

All breakages and damage must be paid for by the guest.

Full payment must be paid before arrival and the collection of keys.

If the property is pet friendly the guest must advise of the details of the pets when making the booking.

An agreed deposit amount of the total booking must be paid to secure the booking.

Dates are transferable.

Hunter Valley Escapes reserves the right to decline a booking without giving a reason.

Details of the property will not be given until bookings are paid in full.

CANCELLATION POLICY

If you need to cancel your booking, your deposit is refundable, provided we are advised in writing of the cancellation no less than a months notice to your arrival. If cancelled less than a months notice prior to arrival, the deposit is only refundable if we are able to re-book the property.